



**GIG  
CYMRU  
NHS  
WALES**

Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



Gwasanaeth Gwaed Cymru  
Welsh Blood Service



Canolfan Ganser Felindre  
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

Date: 8<sup>th</sup> September 2023

Ref: CORP 2023 - 133

Dear \*\*\*\*\*,

**Freedom of Information request : Clinical systems information request August-CORP 2023 - 133**

Thank you for your request for the following information which the Trust received on 14<sup>th</sup> August 2023.

Your Request:

*I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.*

*Please provide information regarding the following systems:*

1. *Clinical noting*
2. *EPR*
3. *Finance*
4. *Finance BI and analytics system*
5. *Genomics platform*
6. *HR*
7. *Patient Engagement Portal*
8. *Payroll*
9. *Population health management*
10. *Procurement Software*
11. *Video Consultation*
12. *Virtual Wards*

*Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:*

a) *System type –*

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- b) *Supplier name -*
- c) *System name -*
- d) *Date installed -*
- e) *Contract expiration -*
- f) *Is this contract annually renewed? - Yes/No*
- g) *Do you currently have plans to replace this system? - Yes/No*
- h) *Procurement framework -*
- i) *Other systems it integrates with? –*
- j) *Total value of contract (£) –*
- k) *Notes - e.g. we are currently out to tender*

*Please provide your answer in the above format for each system.*

*System definitions:*

*Clinical noting: A clinical noting documentation system that enables the electronic recording, storage and retrieval recording of patient medical records related to a patient's diagnosis and care during an inpatient hospital visit or encounter.*

*EPR: An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.*

*Finance: This is a financial management and accounting solution used alongside HR software. Suppliers here include Unit4*

*Finance BI and analytics system: Tools used for transforming and analysing financial and related data sets.*

*Genomics platform: Collects and stores genome data.*

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*Patient Engagement Portal: It is a digital platform used by healthcare providers across the system to securely share data and interact with patients/carers to better support/manage patient's health and wellbeing.*

*Population Health Management: Population health management platforms cover the set of IT capabilities and related services that enable provider organizations to manage populations of patients and achieve the specific quality, cost and experience goals.*

*Procurement Software: Procurement software is a business software that allows enterprises to automate their entire source-to-pay cycle. Right from analysing and managing spends to managing contracts and making invoice payments.*

*Video Consultation: Is a system that is used when a patient speaks to a doctor or healthcare professional using the video camera in their smartphone, tablet or computer.*

*Virtual Wards: Virtual wards, also known as virtual care wards or hospital-at-home programs, are healthcare models that aim to provide hospital-level care to patients in their own homes. These programs typically utilise telehealth technologies, hardware, and remote monitoring systems to deliver medical care and supervision to patients who would otherwise require hospitalization. Please list the different hardware and systems used.*

The Trust has reviewed your request which is correctly formatted and complies with Section 8 of the Freedom of Information Act. The Information you have requested is attached.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

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You should forward your complaint to:-

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff / Caerdydd  
CF15 7QZ  
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales  
2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff,  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Yours sincerely,

Lauren Fear  
Director of Corporate Governance and Chief of Staff  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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**FREEDOM OF INFORMATION REQUEST**

System type	Clinical Noting	EPR	Finance	Finance BI & Analytics System	Genomics Platform
Installed - Yes / No	Yes	No system installed	Yes	Yes	No system installed
Supplier name	Digital Health & Care Wales	n/a	Version 1	Qlik	n/a
System name	Welsh Clinical Portal	n/a	Oracle	QlikSense	n/a
Date installed	2017	n/a	1994	Not available	n/a
Contract expiration	n/a - national NHS Wales solution	n/a	n/a - national NHS Wales solution	Not available	n/a
Is this contract annually renewed? - Yes/No	n/a - national NHS Wales solution	n/a	Mar-28	Not available	n/a
Do you currently have plans to replace this system? - Yes/No	No	n/a	No	Not available	n/a
Procurement framework	n/a - national NHS Wales solution	n/a	n/a - national NHS Wales solution	Not available	n/a
Other systems it integrates with?	Welsh PAS	n/a	Qlikview, QlikSense, Power BI, Omnicell Supply X, OCR, Apex BI, ESR	Not available	n/a
Total value of contract (£)?	n/a - service paid for via DHCW SLA	n/a	n/a	Not available	n/a
Notes - e.g. we are currently out to tender	-	n/a	n/a	Not available	n/a

**- CORP 2023 - 133 | Clinical Systems**

HR	Patient Engagement Portal	Payroll	Population Health Management	Procurement Software	Video Consultations	Virtual Wards
Yes	Yes	Yes	No system installed	Yes	Yes	No system installed
IBM	Civica	IBM	n/a	Version 1	AttendAnywhere	n/a
Electronic Staff Record (ESR)	Civica Experience	Electronic Staff Record (ESR)	n/a	Oracle	AttendAnywhere	n/a
2006	2017	2006	n/a	1994	2020	n/a
2025	2019	2025	n/a	n/a - national NHS Wales solution	2024	n/a
No	Aug-22	No	n/a	Mar-28	Yes	n/a
Yes	No	Yes	n/a	No	TBC	n/a
Led by NHS England		Led by NHS England		n/a - national NHS Wales solution	n/a - national NHS Wales solution	n/a
General Ledger, TRAC, NHS Jobs, NHS Pensions, Intrepid, Occ Health, Roster etc.	None	General Ledger, TRAC, NHS Jobs, NHS Pensions, Intrepid, Occ Health, Roster etc.	n/a	Qlikview, QlikSense, Power BI, Omnicell Supply X, OCR, Apex BI, ESR	None	n/a
n/a		n/a	n/a	n/a	n/a - national NHS Wales solution	n/a
System in procurement - aiming to award a contract to the successful supplier by Spring 2025		System in procurement - aiming to award a contract to the successful supplier by Spring 2025		n/a	-	n/a