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Welsh Blood Service



Canolfan Ganser Felindre
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

Date: 9th May 2023

Ref: CORP 2023-063

Dear *****

Freedom of Information request: - Hosting contract(s) with 3rd party providers (CORP 2023-063)

Thank you for your request for the following information which the Trust received on 11th April 2023.

Your Request:

As per my records, the hosting contract below has expired. I would like to know whether this contract is still valid or replaced by any other supplier.

Cloud ConnectWise
Cloud Phishing Tackle
Other Malinko
Cloud Naqoda

If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates

Below highlighted original FOI request for your reference only.

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

The type of contract I wish to see is below:

1. *Dedicated hosting- Managed environment*

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2. *Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.*
3. *Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.*

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

1. *Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?*
2. *Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?*
3. *What is the annual contract value for each contract?*
4. *What type of cloud environment?*
Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.
Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.
Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.
5. *What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.*
6. *What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.*
7. *When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.*

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8. *What is the contract period in years? Please include whether the agreement has any extension periods?*
9. *What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,*
10. *Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.*

The Trust has reviewed your request which is correctly formatted and complies with Section 8 of the Freedom of Information Act.

The Trust has reviewed its Disclosure Log and found that your request of 11th April 2023 relates to a previous response made to you by Trust on 4th August 2022.

The circumstances surrounding that response remain unchanged therefore this letter acts as a refusal notice under Section 17(1) of the Freedom of Information Act for the following reasons:

- The application of Section 31(1) (a) (prevention and detection of crime) remains extant from the Trust's previous letter to you on 4th August 2022.
- The application of Section 40(2)(a) and (b) and 40(3A)(a) (Personal Data) remains extant from the Trust's previous letter to you on 4th August 2022.
- Application of Section 14(2) (repeated request) which is a qualified exemption and is defined within the Act as follows:

"Where a public authority has previously complied with a request for information which was made by any person, it is not obliged to comply with a subsequent identical or substantially similar request from that person unless a reasonable interval has elapsed between compliance with the previous request and the making of the current request".

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The application of Section 14(2) is because your request for information relates to information already provided to you and that the content of the information has not changed since the Trust's last response to you on 4th August 2022.

To comply with the Trust's duty to advise and assist a requestor under Section 16 of the Act, I have attached a copy of the letter that the Trust sent to you on 4th August 2022 and also a link to our disclosure log. A further copy of that letter and other information which may be of interest to you can be found within the Disclosure Log which is hyperlinked [here](#).

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you have 40 days in which to make a request for a review or to state a complaint from the date of this letter.

You should forward your complaint to:-

Mr. Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,

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Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely,

Lauren Fear
Director of Corporate Governance and Chief of Staff
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
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CF15 7QZ

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