Ref: CORP 2021 - 087 Date: 19/08/2021

Dear \*\*\*\*

**Request under Freedom of Information Act 2000**

Thank you for your request for information in relation to Windows 7 and XP Instances at Velindre, which we received on 20/07/2021.

***Your Request is shown below;***

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the following questions;

1. How many instances of the Microsoft Windows 7 Operating System are currently in operation across your entire network? How many devices such as kiosks, lap tops etc are still running Windows 7?

2. How many instances of the Microsoft Windows XP Operating System are currently in operation across your entire network ? How many devices such as kiosks, lap tops etc are still running Windows XP?

3. Who is the officer responsible for maintaining and delivering legacy applications to all your users? - ***Head of Digital Delivery via*** [***FOI.VUNHST@wales.nhs.uk***](mailto:FOI.VUNHST@wales.nhs.uk)

***Velindre University NHS Trust response***

The Trust neither confirms nor denies that it holds information in relation to Questions 1 & 2 as specified in your request.

Section 31(3) of the Freedom of Information Act provides that a public authority is not obliged to confirm or deny holding information described in a request if to do so would, or would be likely to, prejudice any of the matters mentioned in section 31(1) (a).

Refusal under Section 31 (1) (a)

The withheld information is exempt under section 31 (1) (a) of FOIA which states that information will be exempt “if its disclosure under this Act would, or would be likely to, prejudice -

(a) the prevention or detection of crime”

We consider that knowledge of the Trust’s information systems could allow hackers or others with nefarious to attempt to illegally access the Trust’s systems; thereby committing a crime against the Trust. Whilst no illegal intent is imported upon the requesters, a response provided to one legitimate requester under the Act is considered to be disclosure to the whole world.

The Trust considers that disclosure of this information could encourage attempts of a cyber attack or similar on the Trust’s network or systems.

In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

**Factors in favour of disclosure**

Openness and transparency

Knowledge that the Trust has appropriate security of its information and systems

**Factors in favour of withholding**

Maintaining the integrity and security of the Trust's systems

Maintaining the integrity and security of the Trust's data which includes large volumes of commercially sensitive, personal and sensitive personal data relating to staff, Patient’s and Donor’s

Preventing cyber attacks and similar against the Trust systems.

In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. You should forward your complaint to:-

Mr Stuart Morris

Assistant Director of Informatics

Velindre NHS Trust

2, Charnwood Court

Heol Billingsley

Parc Nantgarw

Cardiff / Caerdydd

CF15 7QZ

Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales

2nd Floor,

Churchill House,

Churchill Way,

Cardiff,

CF10 2HH

Telephone: 029 2067 8400

fax: 029 2067 8399

email: [wales@ico.gsi.gov.uk](mailto:wales@ico.gsi.gov.uk)

Yours sincerely

Julie Mann

Communication and Compliance officer

Velindre NHS Trust

2 Charnwood Court

Heol Billingsley

Parc nantgarw

Cardiff

CF15 7QZ