Ref: CORP 2021 - 050 Date: 27.04.21

Dear \*\*\*\*

**Request under Freedom of Information Act 2000**

Thank you for your request for information in relation to Firewall, Antivirus and Enterprise contracts at Velindre, which we received on 13.04.21.

***Your Request;***

I am currently embarking on a research project around Cyber Security and was hoping you could provide me with some contract information relating to following information:

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1.       Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats

2.       Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.

3.       Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft.

The information I require is around the procurement side and we do not require any specifics (serial numbers, models, location) that could bring threat/harm to the organisation.

For each of the different types of cyber security services can you please provide me with:

1.       Who is the existing supplier for this contract?

2.       What does the organisation spend for each of contract?

3.       What is the description of the services provided for each contract? Please do not just state firewall.

4.       Primary Brand (ONLY APPLIES TO CONTRACT 1&2)

5.       What is the expiry date of each contract?

6.       What is the start date of each contract?

7.       What is the contract duration of contract?

8.       The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.

9.       Number of License (ONLY APPLIES TO CONTRACT 3)

***Velindre NHS Trust response is shown below;***

I am pleased to provide some of the information requested within the attached spreadsheet. Please note that the Trust is applying Section 31 (1) (a) to part of the request.

Refusal under Section 31 (1) (a)

The withheld information is exempt under section 31 (1) (a) of FOIA which states that information will be exempt “if its disclosure under this Act would, or would be likely to, prejudice -

(a) the prevention or detection of crime”

We consider that knowledge of the Trust’s information systems could allow hackers or others with nefarious to attempt to illegally access the Trust’s systems; thereby committing a crime against the Trust. Whilst no illegal intent is imported upon the requesters, a response provided to one legitimate requester under the Act is considered to be disclosure to the whole world.

The Trust considers that disclosure of this information could encourage attempts of a cyber attack or similar on the Trust’s network or systems.

In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

**Factors in favour of disclosure**

Openness and transparency

Knowledge that the Trust has appropriate security of its information and systems

**Factors in favour of withholding**

Maintaining the integrity and security of the Trust's systems

Maintaining the integrity and security of the Trust's data which includes large volumes of commercially sensitive, personal and sensitive personal data relating to staff, Patient’s and Donor’s

Preventing cyber attacks and similar against the Trust systems.

In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. You should forward your complaint to:-

Mr Stuart Morris

Assistant Director of Informatics

Velindre NHS Trust

2, Charnwood Court

Heol Billingsley

Parc Nantgarw

Cardiff / Caerdydd

CF15 7QZ

Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales

2nd Floor,

Churchill House,

Churchill Way,

Cardiff,

CF10 2HH

Telephone: 029 2067 8400

fax: 029 2067 8399

email: [wales@ico.gsi.gov.uk](mailto:wales@ico.gsi.gov.uk)

Yours sincerely

Julie Mann

Communication and Compliance officer

Velindre NHS Trust

2 Charnwood Court

Heol Billingsley

Parc nantgarw

Cardiff

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